

Terms & Conditions — Estia Selection Edition Ticket Sales

Last updated: [28/08/26]

These Terms & Conditions govern the purchase of tickets for Estia Selection Edition events ("Event(s)") sold through this website and processed via PayFast. By purchasing a ticket, you ("Purchaser", "you") agree to be bound by these Terms & Conditions.

1. Who You Are Contracting With

Tickets are sold by:

Estia Events (Pty) Ltd

Registration No: 2018/223671/07

VAT Registration No: 4530285552

Registered/Trading Address: 60 Fifth Street, Killarney Country Club, Houghton Estate, 2198, Johannesburg

Email: bookings@estia-events.co.za

WhatsApp: 084 8833 7757 or 076 777 7777

Estia Events (Pty) Ltd operates primarily at Killarney Country Club, Johannesburg, and is the contracting party for all Estia Selection Edition ticket sales.

2. Ticket Sales

2.1 All prices displayed are in South African Rand (ZAR) and, where applicable, are inclusive of VAT at the prevailing rate.

2.2 Ticket availability is not guaranteed until payment has been successfully processed and confirmed.

2.3 A confirmation email and/or tax invoice will be issued to the email address provided at checkout once payment has cleared.

2.4 It is the Purchaser's responsibility to ensure that all details provided at checkout (including name, email address, and event details) are accurate. Estia Events (Pty) Ltd is not responsible for tickets not received due to incorrect contact details supplied by the Purchaser.

3. Payment

3.1 All payments are processed securely through PayFast, a licensed and regulated third-party payment gateway. Estia Events (Pty) Ltd does not store or have access to your card or banking details.

3.2 Accepted payment methods are those made available through PayFast at checkout.

3.3 Should a payment fail or not be confirmed by PayFast, the ticket will not be issued and no reservation will be held.

4. Ticket Use and Entry

4.1 Tickets are valid only for the specific Event, date, and venue stated at the time of purchase.

4.2 Estia Events (Pty) Ltd reserves the right to refuse entry where a ticket cannot be verified, is fraudulent, or has been duplicated.

4.3 Tickets are transferable to another individual prior to the Event, provided Estia Events (Pty) Ltd is notified in writing at bookings@estia-events.co.za with the new attendee's details at least 7 days before the Event. Tickets are not resellable for profit.

4.4 [Age restrictions / dress code / other event-specific entry conditions, if applicable]

5. Cancellations, Refunds and Changes

Cancellations and refunds are governed by our separate Refund & Cancellation Policy, which forms part of these Terms & Conditions.

6. Event Changes and Cancellation by Estia Events

6.1 Estia Events (Pty) Ltd reserves the right to change the date, time, venue, or other material details of an Event where necessary, and will make reasonable efforts to notify Purchasers in advance.

6.2 Should Estia Events (Pty) Ltd cancel an Event in its entirety, Purchasers will be entitled to a full refund in accordance with our Refund & Cancellation Policy.

7. No Physical Goods / Delivery

Estia Selection Edition tickets are digital/electronic tickets. No physical goods are shipped or delivered as part of this sale, and no shipping charges apply.

8. Limitation of Liability

8.1 To the extent permitted by law, Estia Events (Pty) Ltd's liability arising from the sale of a ticket is limited to the value of the ticket purchased.

8.2 Estia Events (Pty) Ltd is not liable for any indirect or consequential loss arising from a Purchaser's inability to attend an Event, including but not limited to travel, accommodation, or third-party costs.

9. Privacy

Personal information collected during the ticket purchase process is processed in accordance with our Privacy Policy and the Protection of Personal Information Act (POPIA). We do not collect payment card details directly — these are handled exclusively by PayFast.

10. Governing Law

These Terms & Conditions are governed by the laws of the Republic of South Africa, and any disputes will be subject to the jurisdiction of the South African courts.

11. Contact Us

For any questions regarding these Terms & Conditions, please contact us at:

Estia Events (Pty) Ltd

Email: bookings@estia-events.co.za

WhatsApp: 084 8833 7757 or 076 777 7777

Address: 60 Fifth Street, Killarney Country Club, Houghton Estate, 2198, Johannesburg